Finding Supporting Observation	Facilitating Condition	Plan of Action	Target Date
#4 Follow-up to insure that credits were received was inadequate.			
-no documentation of Internal Control Coordinator returned merchandise monitoring could be located.	Center personnel were unaware of document retention requirements	Documentation will be retained for required timeframe.	1st Quarter 2000
- documentation was not maintained to verify credits received for Dietary returns.			
- Dietary incentive rebates were not verified for accuracy.	Time constraints limited ability to verify rebate accuracy.	Internal Control Coordinator will audit rebate accuracy.	1st Quarter 2000